

Course Objectives

- Subject: Adding a down-hole camera to your company's tool box could positively improve revenue and profits when you understand the potential of this investment. This session will include a broad industry perspective of currently available underground cameras along with the variety of key features that can improve your diagnostic efforts. You will learn the broader use capabilities of these tools and how to strategically integrate them into your business.
- Course length: 50 minutes
- Blography, Eric Hadden ehadden@lavalunderground.com
 VP. of Sales & Marketing for Lawal Underground Surveys
 B.A. from St. Mary Scollege
 M.B.A from Craig School of Business, CSU Fresno



Continued Growth State of the Art Manufacturing Facility The





Various Cameras Available











Pan/Tilt Cameras



Mirrored Cameras



Fish Eye Camera Systems



Turn Key Systems





Vehicle Based Systems





Key Features

engineering your business/ Downhole Cameras How did we ever survive before? By Ed Batts, CR



"Buy a system with an actual side view (not just mirrors to reflect the vertical view) — A mirrored reflection just doesn't cut it, especially when it's coming back from a video tape. You'll thank me later, for the advice"

"Don'tskimpon the lights — Make sure the system you're buying has sufficient lighting and power to illuminate the largest diameter of well you're planning to inspect."

"Get an on-screen depth counter – It's more professional and lowers your liability."

"Make sure to get a good recorder – The camera is of little overall use if you can't record the image "

"Buy a 1,000 foot system if your max depth will be 500 feet, just in case."

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Additional Items to Consider

- Is this a system designed specifically for well inspections?
- Do I want a manual or powered winch?
- . What is the level of technical complexity involved in operating the system?
- In the event of a breakdown, how quickly can the system be repaired?
- · How difficult is the software to operate?
- Is video ready for playback, or is a conversion process required prior to sharing fnotage?
- Are there additional accessories available? Can I upgrade my system in the future?
- Can I use the camera with the pump in place?
- Focus on performance, not cost.

Common Applications

Identifying Obstructions





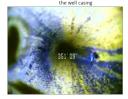


 Various pieces of debris identified at the bottom of a casing

Common Applications

Diagnosing Problems Within the Well

 Perforations above the static water level identified within the well casing





Common Applications

Quality Control



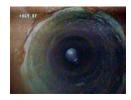


- A municipality specified stainless steel be used for the well casing in a caustic area
- A video inspection confirmed that mild steel had been used
- The municipality settled with the well driller and the casing was replaced

Common Applications

Micro-pile Inspection

 Micro-piles are shallow (about 100 feet), grouted holes that are used to shore up the ground under high-rise buildings in areas with a high water table.





Common Applications

Establishing Records in Developing Nations

 Hand-dug wells and nonexistent records are a common problem in developing nations.





Common Applications

Every Time a Pump is Pulled

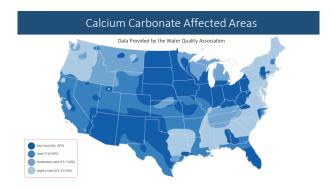




Data Provided by the USGS Data Provided by the USGS Parametrization materials Parametrizations The standard secret.

Well Rehabilitation Iron Bacteria Bildouling is a routine cause of degged pumps and well perforations causing a decrease in well efficiency and an increase in energy costs.





Cameras for use in Well Rehabilitation

See 150.40 ft. Perform an inspection with a Laval Camera





Well Rehabilitation

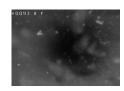
Visual Confirmation via a Camera

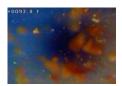


Well Rehabilitation

Visual Confirmation via a Camera

High quality images are critical in correctly identifying the potential issue.





Well Rehabilitation

Visual Confirmation via a Camera

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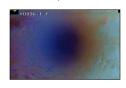


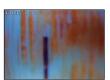


Well Rehabilitation

Side View & On Screen Depth Counter

- Dual view modes ensure a greater level of perspective.
- On screen depth counting provides a critical reference point in ensuring troubled areas are successfully identified and treated.





Well Rehabilitation

Post-Treatment Survey



Survey Reporting

Post Survey Reporting Provide the customer with a detailed report of your findings

Elemin September 7

Survey Reporting



New Market Opportunity

Pricing in a Cost Conscious/Competitive Market

- Northern California Customer
- Originally a well rehabilitation business only.
 Identified the opportunity to create additional customer value by adding a recordings.
 Routinely charges 20-25% more than his competition.
- Do not be afraid to differentiate your business Is this a purely cost driven marketplace?

Create Additional Value for Your Customers

- Combine with your existing services to create a recurring revenue stream

 Total system cost of \$12,000

 - Avg. cost per survey of \$700
 - 1 video survey performed per month equals an ROI of 17
- Gain a competitive advantage by offering a unique service
- Diversify your business
- Eliminate sub-contracting and keep your profits in house
- Remove delays associated with sub-contracting

"I anticipated a one-year payback...but I'm WAY ahead of schedule...I don't have to subcontract the work out to my competition anymore, and I'm picking up a bunch of additional well rehab work" — Al Boone, Boone Water Systems, Inc.



FAQ's & Closing Thoughts

- · What is the expected lifespan of a camera system?
- · What is the most common wear component on a camera system?
- · What is the most costly component that breaks?
- · Proper maintenance is key to a rewarding ownership experience.
- · Do your due diligence and find a system to suit not just your present but your future needs as well.
- · Make any system an integral part of your business model.
- · Focus on system performance and ROI, not the initial cost.

Downhole Visibility is Critical



Questions?